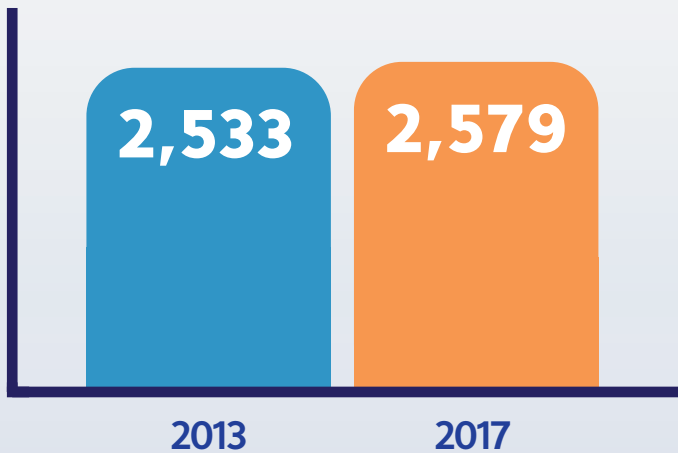


OCCUPATION PROFILE: OTHER CUSTOMER AND INFORMATION SERVICES REPRESENTATIVES

NUMBER OF JOBS IN NIAGARA:

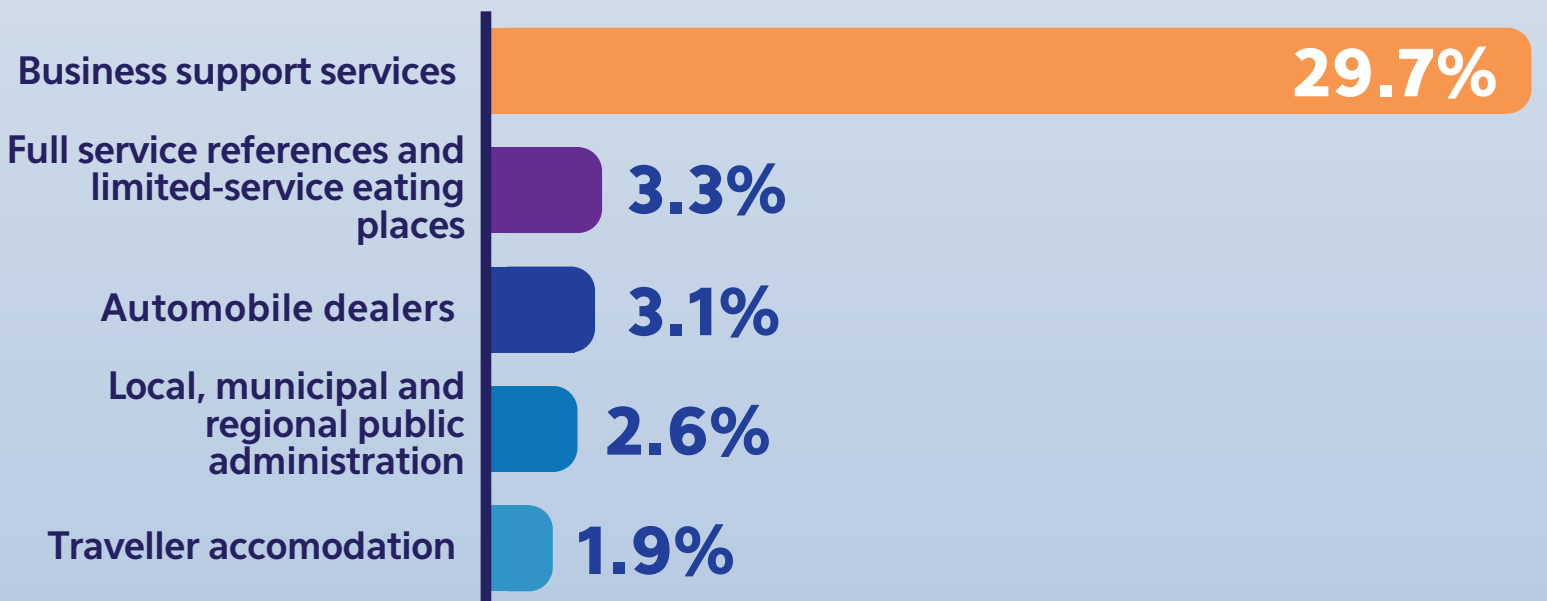


LOCAL JOB COUNTS - 2017

St. Catharines	966
Niagara Falls	596
Welland	294
Thorold	145
Niagara-on-the-Lake	142

LOCAL JOB POSTINGS IN 2018: 416

INDUSTRIES OF EMPLOYMENT (2017):



ANNUAL EARNING ESTIMATES

LOW

\$27,017

MEDIAN

\$34,387

HIGH

\$46,102

IN-DEMAND SOFT SKILLS

- ✓ Customer service
- ✓ Teamwork
- ✓ Fast-paced setting
- ✓ Communication skills
- ✓ Attention to detail
- ✓ Flexibility
- ✓ English language
- ✓ Interpersonal skills
- ✓ Problem solving
- ✓ Bilingual

THE BIG PICTURE

Educational requirements:
High school diploma

Full-time jobs: **62%**

Part-time jobs: **38%**

2017 - 2021 provincial job outlook is **below average** based on Ontario job projections.

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 Ontario